# ROSALYN DUPONT

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## EXPERIENCE

**Principal Sr. Web Dev Analyst**
**User Interface/User Experience Lead**
*Peraton Corporation (2017 - Present)*
*\*Formerly Northrop Grumman*

**UI/UX Developer**
*TEKsystems (2016 - 2017)*

**User Experience/Web Designer III**
*Liquidity Services, Inc. (2014 - 2016)*

**Senior Developer/Team Lead**
*Simplexity, LLC (2006 - 2014)*

*\*Expanded resume upon request*

## EDUCATION

University of Maryland, Global Campus
*December 2022*
*Summa Cum Laude*
**BS., Digital Media and Web Technology**

Community College of Baltimore County
*May 2009*
*Cum Laude*
**AAS., Business Management**

*May 2004*
*Magna Cum Laude*
**AAS., Computer Graphics and Visual Communications**

## AWARDS

**2022** Won FISS Recompete; $142 million contract; UX Subject Matter Expert

**2019** FedHealthIT Innovation Award for the design and innovation

**2019** Global Services Division Quality Award in December 2019 for high level quality design of the Eligibility and Enrollment Medicare Online (ELMO) website

## CURRENT RESPONSIBILITIES

- Lead User Interface/User Experience (UI/UX) Specialist supporting the CMS modernization contract of its Medicare and Medicaid enrollment site.
- Lead UI/UX Specialist supporting the Development and Quality Assurance (QA) teams; active participant in all research and testing activities.
- Expert in utilizing the development tools Axure, Dreamweaver and other Adobe Creative Suites software to transfer specifications into wireframes, prototypes, and fully functional and responsive design.
- Subject Matter Expert for 508 compliances. Responsible for writing 508 components for proposals, which involves conducting project review, visual assessments, and research.
- Expert in Agile methodology and application development lifecycle design phases.
- Designed and built the complete Eligibility and Enrollment Medicare Online (ELMO) UI application design from concept to release.
- Collaborate with the ELMO team to develop, implement, and test the application, including user-centered design, best practice methodologies, and style guides.
- Solely responsible for updating and creating online help guides for the ELMO application using Adobe RoboHelp.
- Lead a team of five, assigning tasks and managing team's workflow for Section 508.
- Mentor, train and supervise junior level team members and interns.
- Responsible for supporting the recruiting and mentoring process for new talent.
- Directly report and advise management of development issues or changes.
- Collaborate with key stakeholders to gather feedback and determine visual and functional aspects of the ELMO application using the rapid prototyping software, Axure.
- Administer briefings at meetings and to senior leaders on UI/UX updates, collaboration efforts, and plans.
- Develop HTML and CSS, utilizing approved prototypes using Dreamweaver to produce clean, semantic, and responsive designs with Bootstrap framework.
- Advanced the development of HTML to meet Section 508 compliance standards: testing sites across multiple browsers using Freedom Scientific JAWS.
- Support teams with documentation, testing and defect resolution to meet Section 508 compliance, product requirements, and the customer needs.
- Back the back-end development team using Eclipse IDE to store creative assets, modify code and inject CSS styles, ensuring logic and functionality continues to perform as expected while maintaining compliancy, and adding visual appeal.
- Prioritize and manage daily workload and projects to provide on-time deliverables with a high standard of quality using Agile methodology.
- Responsible for cross-browser testing/compatibility and troubleshooting, providing a quality product.
- UI/UX Lead, proposed as key personnel, in the orals and interview process for Fiscal Intermediary Standard System (FISS) recompete bid; awarded contract.
- **Received an 2019 FedHealthIT Innovation Award for the design and modernization of the site, which consolidated hundreds of workflows into one system.**

## SKILLS

User-centered Design, User Research, HTML5, CSS, SCSS, User Interface Design, Participatory Design, Task Analysis, Responsive Web Design, 508 Assessibility, Wireframes, Prototypes, User Journeys, Personas, Storyboards, Adobe Creative Cloud: Dreamweaver, Photoshop, Illustrator, InDesign, XD, RoboHelp; Axure, QuarkXpress, Microsoft Office, Bootstrap, JavaScript, jQuery, Jira, GitHub, Confluence, Slack, Freedom Scientific JAWS, FileZilla FTP, Eclipse IDE, CMS: LifeRay, Drupal, WordPress, Agile, Scrums, Traditional SDLC Waterfall